



A PROFESSIONAL CORPORATION  
900 THREE GALLERIA TOWER  
13155 NOEL ROAD  
DALLAS, TEXAS 75240

RECEIVED  
CENTRAL FAX CENTER

APR 17 2006

TELEPHONE (972) 628-3600

FACSIMILE (972) 628-3616

## Facsimile Cover Sheet

To: Examiner Larry D. Donaghue

Fax: 571-273-8300

From: Robert D. McCutcheon, Esq.

Time: 12:29 PM

Date: April 17, 2006

Client/Matter: NORT10-00137

THIS FAX CONSISTS OF 14 PAGE(S) (INCLUDING THIS COVER SHEET).  
IF THERE IS A PROBLEM IN RECEIVING THIS FAX, PLEASE CALL (972) 628-3600

Amendment and Response to Final Office Action

Art Unit: 2154

U.S. Serial No. 09/414,590

THIS FACSIMILE TRANSMISSION IS PRIVILEGED AND CONFIDENTIAL AND IS INTENDED SOLELY FOR THE USE OF THE RECIPIENT NAMED ABOVE. IF YOU ARE NOT THE NAMED RECIPIENT BUT HAVE RECEIVED THIS FAX, YOU ARE HEREBY NOTIFIED THAT THE COPYING, RELEASE, DISTRIBUTION, USE OR RETENTION OF THIS FACSIMILE TRANSMISSION IS STRICTLY PROHIBITED. IF YOU HAVE INADVERTENTLY BEEN DELIVERED THIS FACSIMILE TRANSMISSION, PLEASE CALL US COLLECT AT (972) 628-3600 OR RETURN IT TO US BY U.S. MAIL AT THE LETTERHEAD ADDRESS.

DOCKET NO. 11159ROUS01U (NORT10-00137)  
Customer No. 33000

PATENT

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: : K. Scott Ramey, et al.

Serial No. : 09/414,590

Filed : October 8, 1999

For : METHOD, APPARATUS AND ARTICLE OF MANUFACTURE FOR  
WEB-BASED CONTROL OF A UNIFIED MULTI-SERVICE  
COMMUNICATION SYSTEM

Group No. : 2154

Examiner : Larry D. Donaghue

RECEIVED  
CENTRAL FAX CENTER

APR 17 2006

MAIL STOP AF  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

CERTIFICATE OF TRANSMISSION BY FACSIMILE

Sir:

The undersigned hereby certifies that the following documents:

1. Amendment and Response to Final Office Action

relating to the above application was faxed to (571) 273-8300 on April 17, 2006.Date: April 17, 2006Date: 4/17/2006

Geri Vorin  
Faxer  
Robert D. McCutcheon  
Robert D. McCutcheon  
Reg. No. 38,717

P.O. Drawer 800889  
Dallas, Texas 75380  
Phone: (972) 628-3600  
Fax: (972) 628-3616  
E-mail: [rmccutcheon@davismunck.com](mailto:rmccutcheon@davismunck.com)

BEST AVAILABLE COPY

**DOCKET NO. 11159ROUS01U (NORT10-00137)**  
**Customer No. 33000**

**PATENT**

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re application of: : K. Scott Ramey, et al.

Serial No. : 09/414,590

Filed : October 8, 1999

For : METHOD, APPARATUS AND ARTICLE OF  
MANUFACTURE FOR WEB-BASED CONTROL OF A  
UNIFIED MULTI-SERVICE COMMUNICATION SYSTEM

Group No. : 2154

Examiner : Larry D. Donaghue

**RECEIVED  
CENTRAL FAX CENTER**

**APR 17 2006**

**MAIL STOP AF**  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

**AMENDMENT AND RESPONSE TO FINAL OFFICE ACTION**

No fees are believed to be necessary; however, in the event that any fees are required for the prosecution of this application, please charge any necessary fees to Deposit Account No. 50-0208.

No extension of time is believed to be necessary. If, however, an extension of time is needed, the extension is requested and please charge the fee for this extension to Deposit Account No. 50-0208.

In response to the final Office Action having a mailing date of February 15, 2006, please amend the above-identified application as follows:

**BEST AVAILABLE COPY**